

ABA PRODUCT GUARANTEE



Ardex Australia Pty Ltd (“we” or “us”) guarantees this product (also referred to as “our goods”) is free from manufacturing defects and will perform to any applicable specification published by us for 15 years from the date of application of the product if such application occurs within this product’s

specified shelf life. Our liability under this guarantee is limited at our option to replacement of the product, repair of any damage to the immediate surface or area of application of the product, or the cost of such replacement or repair, in each case if we are satisfied loss or damage was due to a breach of this guarantee. This guarantee does not apply if damage or loss is due to failure to follow our published instructions or any act or circumstance beyond our control, including shade variations and efflorescence and faulty workmanship on the part of any installer or applicator of the product. If you wish to make a claim under this guarantee you must notify us (address: 7/20 Powers Road Seven Hills NSW 2147; phone: 1800224070; email: techinfo@ardexaustralia.com), identify the product and provide evidence of your purchase and the subsequent application of the product within 30 days of any alleged loss or damage occurring. We reserve the right to ask you for satisfactory evidence of any alleged loss or damage and to undertake any inspections and tests necessary to establish your rights under this guarantee. Any claim under this guarantee is at your cost. This guarantee is in addition to any rights or remedies you may have as a “consumer” under the Australian Consumer Law and to that extent you need to be aware that: “Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss of damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure”.